

Children and Young People Scrutiny Board

Family Hubs

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Oldham
Council

Family Hubs: Single Access Point for Families

Family Hubs
provide families with a
single access point to
integrated family support
services for early help



- Infant Feeding
- Mental Health Support
- SEND
- Health Visiting
- Midwifery
- Early Help
- Youth



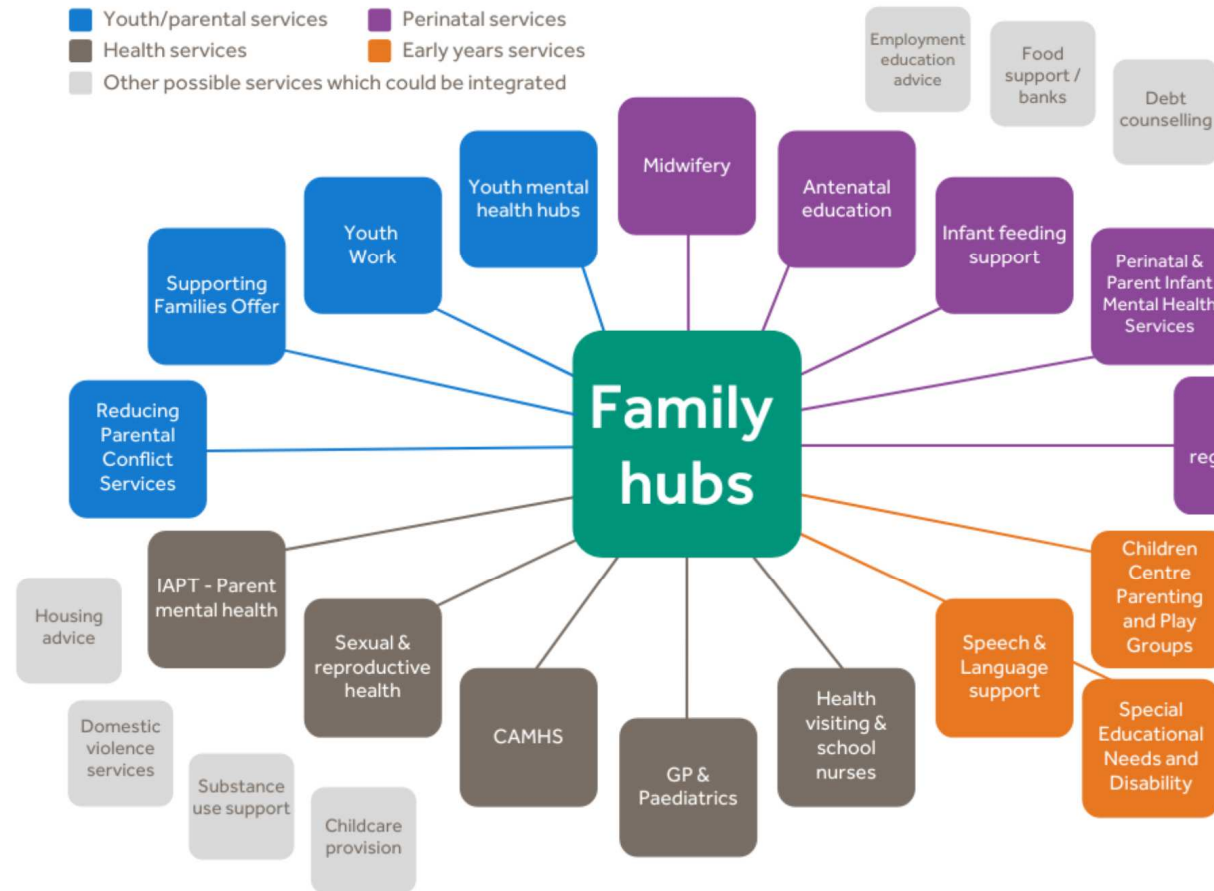
Prior Conception

19 - 25

Services that could be delivered

Family hubs are a way of **joining up** **locally**, bringing together existing **family support** services across **health** (physical and mental health) and **social care**, as well as **VCFSE** and **education** settings, to provide a single point of access. Services range from **perinatal**, **early years** and **youth** services to targeted support, such as support for **parents** and **carers**.

Which services can be delivered through family hubs?



Family Hubs Principles

ACCESS



More accessible

There is a clear, simple way for families to access help and support through a hub building and approach.

CONNECTIONS



Better connected

There are professionals working together, through co-location, data sharing and a common approach to their work.

RELATIONSHIPS



More relationship-centred

The family hub prioritises strengthening relationships, and builds on family strengths.

Family Hubs Funding 2022-2024

£ 3.648.000

Strand	% of spend
Family Hubs Programme Spend	20%
Family Hubs Capital Spend	5%
Parenting Support	16%
Home Learning Environment – Early Language	8%
Parent-Infant Relationships and Perinatal Mental Health	31%
Infant Feeding Support	17%
Publishing Start for Life Offers and Parent Carer Panels	4%

National Service Expectations

There are **minimum** expectations, and options to “**go further**” for each of the 24 service areas. By the end of 2024/25 we will be expected to deliver against all of the minimum expectations, and a range of the “go further” options.



Annex F: Family Hub Service Expectations

Family Hubs and Start for Life
Programme guide

August 2022

The Family Hubs and Start for Life Programme is jointly overseen by the Department of Health and Social Care and the Department for Education.

Services

1. Activities for children aged 0-5
2. Birth registration
3. Debt and welfare advice
4. Domestic abuse support
5. Early Language and the Home Learning Environment
6. Early Childhood Education and Care (ECEC) and financial support (Tax-Free Childcare, Universal Credit childcare)
7. Health Visiting
8. Housing
9. Infant Feeding Support
10. Intensive targeted family support services, including those funded by the Supporting Families programme
11. Local authority 0-19 public health services, based on local needs assessment 18
12. Mental health services (beyond Start for Life parent-infant mental health)
13. Midwifery/maternity
14. Nutrition and weight management
15. Oral health improvement
16. Parent-Infant Relationships and Perinatal Mental Health Support
17. Parenting Support
18. Reducing Parental Conflict
19. SEND support and services (inclusive of the Start for Life period)
20. Stop smoking support
21. Substance (alcohol/drug) misuse support
22. Support for separating and separated parents
23. Youth justice services
24. Youth services - universal and targeted

The ambition

- Every family in Oldham should receive the **support they need, when they need it** delivered through trusting and supportive relationships.
- All families in Oldham should have **access to the information and tools** they need to care for and **interact positively** with their babies and children, and to look after their own **health & wellbeing**.
- **Family Hubs** in Oldham will **become the way** we plan and deliver family services in our 5 districts through a **dispersed delivery approach** (hub buildings, virtual offers and outreach)
- They will **provide family early support & help** from pregnancy, through a child's early years, later childhood and up to the age of 19 (or up to age 25 for young people with special educational needs and disabilities) by **increasing access to a range of services through a single point of access**.

What will be different?

System



- Central to our approach to system-wide early family support, intervention and prevention, underpinned by strong leadership at a system level.

Workforce



- Pivotal to the training, development, retention and recruitment of our multi-disciplinary workforce.

Outreach



- Grow and support voluntary, community, faith and social enterprise sector organisations working under the family hub network. True service integration.

Virtual & Digital



- An innovative digital offer that drives participation and allows us to engage with all families and communities, particularly those not accessing services

Front door hub buildings



- 5 district rebranded, renewed and upgraded centres which become our Family Hubs and integrate services in one access point (supported by satellite hubs). 1 borough wide Hub Oldham Library

Rapid progress: what we have already achieved

- Fully costed delivery plan approved by the DfE - **27 January 2023**
- 5 district family hubs sites identified, plus Oldham library
- 1st Theory of Change activity with district leaders – **23 February 2023**
- 1st activity commenced, Tune into Talking at Stanley Road site - **1 March 2023**
- Homestart commissioned to deliver a range of peer support around infant feeding e.g. new Baby Bistro commenced Oldham Library
- Press release - **23 March 2023**
- Baseline Information Management and self-assessment submitted to DfE – **7 April 2023**
- Research & engagement with partners to understand Oldham's current parenting offer **March/April** – analysis underway
- 1st Parent Panel held at Oldham library - **12 April 2023**
- Beever Family Hub launch – **20 July 2023**

More progress planned: what we'll be soon delivering

1. Complete the recruitment for the Family Hubs programme team and train them for the deployment of the operational plan of the Family Hubs plan.
2. Brand and reconfigure two Family Hubs – Beaver Centre and Stanley Road.
3. Implement the first Family Hubs consultations/engagement and participation activities.
4. Design and launch the Family Hubs and Start for Life website.
5. Social media presence e.g., first Family Hubs communication & dissemination actions; re-launch Chathealth and Essential Parent and other apps.
6. Commission specific services/activities for the deployment of the Family Hubs delivery plan.
7. Provide grant funds to VCFSE to deliver services in the Family Hubs, and in virtual and outreach sites.
8. Implement the first PIMHS, Infant Feeding, Parenting Support and Early Language activities in the 1st Family Hubs and 4 CC (in the hubs, outreach sites and digitally).
9. Implement the first workforce development activities e.g., theory of change workshops with partners
10. Report progress to the DfE in a regular basis
11. Create the Local Assessment.
12. Complete a workforce survey for the Family Hubs L&D model (training, supervision, and culture)